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## Terms and Conditions

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# HP Education Services Online Terms and Conditions

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Services Available to Registered Users.

Individual Patches.

IT Forums.

IT management and strategy. (Access to some resources require that they be purchased online at the HP Education Services Online Learning.)

Support Information Digests.

View 1-800-633-3600 Menus (hardware information).

Certain portions of the Technical Knowledge Database.

On a temporary or limited basis, access to designated HP Education Services Online Learning services.

Services with Additional Access Requirements.

Customized Patch Bundles and Custom Patch Notification are available to Customers with HP 9000 Series 7nn/8nn Software Support agreements providing phone-in assistance.

Passwords for HP-UX/MPE Diagnostics is available to Customers with equipment covered by HP hardware contractual support.

Hardware Call Manager is available to Customers with equipment covered by HP hardware contractual support or under warranty.\* Hardware support calls via the Hardware Call Manager also can be purchased on a Time and Material basis.

Knowledge Trees (software support information) requires an HP Software Support Agreement providing license and material support. To access hardware support information, your equipment must be covered by HP hardware contractual support or under warranty.\*

Software Call Manager is available to Customers with HP Software Support agreements providing phone-in assistance.

Software License Manager is available to Customers who have purchased a license for HP software.

Software Update Manager and Software Update Announcements are available to Customers with Software Support Agreements.

Standard Patch Bundles is available to Customers with HP 9000 Series 7nn/8nn HP-UX Software Support Agreements who receive their software via CD.

Support Information by Product is available to Customers with equipment covered by HP hardware contractual support or under warranty.\*

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